

Disable video overlay if your client software is only displaying black box, no videos.

Example of problem (notice that there are only black boxes but no video)



PROCEDURES

Step 1

1. Go to MY COMPUTER
2. Go into the C: DRIVE
3. Go into the WINDOWS folder

LOOK FOR A FILE, NOT FOLDER, NAMED: dvr2

DtcInstall	7/24/2009 10:59 PM	Text Document	3 KB
dvr2	7/31/2009 8:12 AM	Configuration Sett...	1 KB
dvrman	9/5/2009 2:18 AM	Configuration Sett...	3 KB
EEv	05 AM	Configuration Sett...	0 KB
EPA	44 PM	Configuration Sett...	1 KB
eSellerateEngine.dll	10/10/2005 9:58 AM	Application Extens...	348 KB

Step 2

Open up dvr2 file

You should see something that looks similar to this:

```
dvr2 - Notepad
File Edit Format View Help
[Viewer]
run=C:\networkdvr\remote.exe,5.2.0.0
setup=C:\networkdvr\client\clientinstall.exe,5.2.0.0
```

Step 3

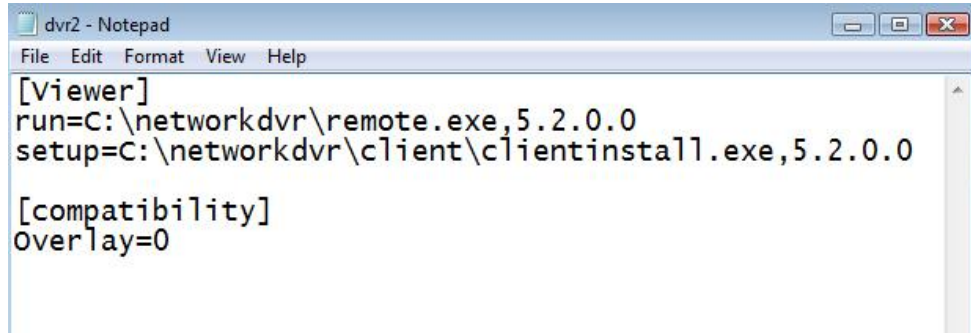
What you want to do is add a new command line to this file which is:

[compatibility]

overlay=0

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You should get something that looks like this when you are done (Notice that we added that new command line):

A screenshot of a Notepad window titled "dvr2 - Notepad". The window has a menu bar with "File", "Edit", "Format", "View", and "Help". The text inside the window is as follows:

```
[Viewer]
run=C:\networkdvr\remote.exe,5.2.0.0
setup=C:\networkdvr\client\clientinstall.exe,5.2.0.0

[compatibility]
Overlay=0
```

Step 4

After you are done, exit and save

Now start your SKY SYS DVR Client Software again.

If it doesn't work, please check step 3 to see if you input the information correctly.